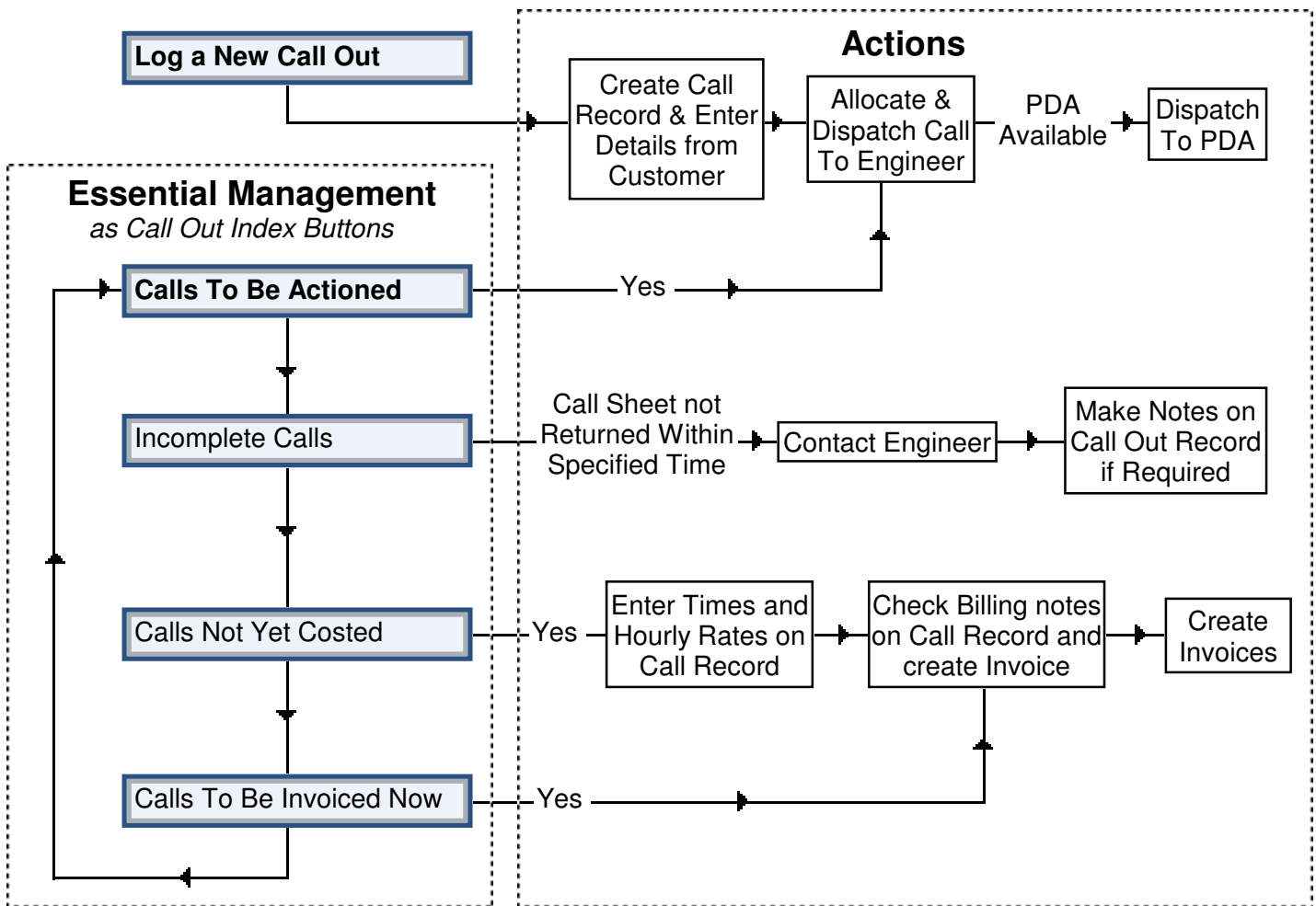
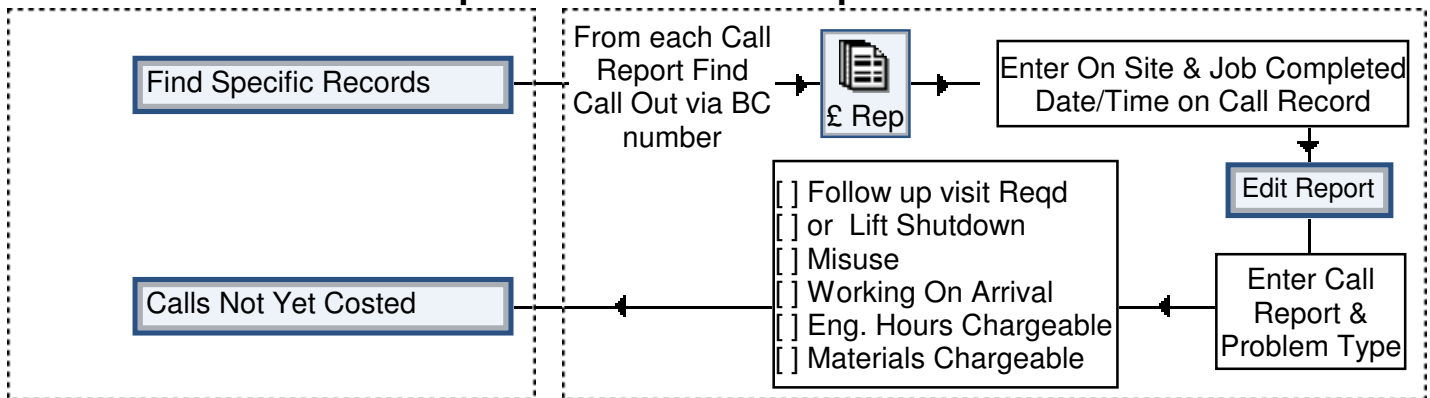


Typical Call Dispatch/Monitoring Process

Processes are to ensure all calls are completed and closed down



Call Reports Returned on Paper



Call Reports Returned via PDA

