

“Liftdata Mobile is a feature packed handheld system for Liftdata Lift Maintenance software that’s proven to cut your engineers’ field paperwork”

With our ‘use anywhere’ mobile system you can carry out field work reporting with customer signature capture – even without a full time mobile phone signal.



## Main Features

### Rapid Job Despatch

Breakdown and repair jobs are sent quickly to engineers direct from Liftdata office system.

### Monitor Job Progress

Office staff are updated with job progress from the job arriving on the PDA, through to job completion.

### **UPDATED** Service Routes to Hand

Engineers can view their entire service route with contract details, last and next service dates. The PDA automatically updates when there are any changes.

### **UPDATED** Create Out of Hours Calls Quickly

Breakdowns can be raised immediately on an engineer’s PDA using a searchable portfolio of lifts.

### Faster Job Completion

Completed jobs ‘sheets’ arrive directly in Liftdata for review without any paperwork. Jobs can be completed in seconds.

### **NEW** GPS Location Maps

Office staff can view engineers’ last known location on maps. This helps you quickly see who is nearest to respond to a customer emergency.

### **NEW** Job History

Engineers can view lift breakdown history when on-site.

### Signature Capture

Customers and engineers sign on the PDA screen when job is complete.

### Appstation

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Brightside Lane  
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### Multi Service – One Signature

Carry out multiple services at one site and get one customer signature at the end. All sheets are automatically sent back to your office.

### Adobe PDF Job Sheet

Motivity creates an Adobe PDF job sheet complete with your own logo and customer signatures. These can be e-mailed from Liftdata as soon as the job is completed.

### **NEW** Hazard Reports

Hazard reports can be filled out directly on the PDA. These are sent back and filed electronically in Liftdata for future reference.

### **NEW** Lift Condition Reports

Your own lift condition report can be completed on the PDA. Motivity will even alert an engineer if one is overdue as they complete their site visit report.

### No Signal – No Problem

Working in hospitals or basements? With Motivity you don’t need a permanent mobile phone signal. Jobs will synchronise automatically when the phone signal returns.

### **UPDATED** Custom Forms & Job Completion Questions

We offer a customisation service for additional PDA and electronic forms you may need. We can also prompt engineers to answer extra questions, checks and readings during job completion.

### Out of Hours Call Centre

If you use Totally Inbound to handle your out of hours calls, the system will allow jobs to be sent directly to engineers from their call centre.

### No Signal – No Problem

Motivity Mobile is designed to cope with the varying quality in mobile phone reception. Field staff can complete any jobs they have on their handheld - even without a mobile phone signal. Work is simply transmitted back ‘behind the scenes’ when the signal returns

### Secure Reliable Messaging

Motivity Mobile is powered by Motivity, a smart mobile data system used daily by businesses worldwide that rely on the service for their field work.

Motivity uses intelligent ‘push’ messaging technology to send work information direct to the handheld devices - similar to receiving text messages on your mobile phone. There is no synchronising required by field staff.

### System Requirements:

- PDA Phone with Windows Mobile 6 Pro
- GPRS Data Access
- GPS enabled PDA for Locator service.
- Liftdata Lift Maintenance Software V10 (available from [www.eyedearz.co.uk](http://www.eyedearz.co.uk))

### Service Includes:

- Onsite Installation & PDA Commissioning
- PDF Job Sheet branded with your Logo
- Onsite Training
- Training Guide
- On Going Help and Support Service
- Free standard updates

### Internet and mobile technology specialists

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